

Wyndham Youth Services Directory

Complex Case Support

**Street Address**

Shops 4 and 5, 203 Watton Street, Werribee 3030

Phone

(03) 9731 3000

Fax

(03) 9731 3099

Email**Website**

<http://maxemployment.com.au>

Service For

Humanitarian entrants with exceptional needs

Client Min Age

16

Client Max Age

65

Service Area

No restrictions apply

Hours

Monday - Friday: 8.30am - 5pm

Drop In Service

No

Outreach

Yes

Outpost

Offices are located all over Victoria; contact for further details

Service Description

<p>One on one complex case support for clients with multiple barriers, consisting of work with mental health, physical health, family violence, counselling, family relationships, children and youth, accommodation, financial and legal advice.</p>

Participation Length

CCS may be accessed from short crisis interventions of 14 days up to longer case management for 6 months

Participation Type

Voluntary

Secondary Consult

Yes

Staff Profile

Social Worker

Staff Languages

No

Interpreters

Yes; free

Specific Exclusions

Clients must be refugee entrants, special humanitarian program entrants, protection visa holders or temporary protection visa holders. Clients can only access the CCS program within 5 years of their arrival in Australia. Clients may not be receiving similar services from other providers

Service End Date**Who Can Refer**

Other agencies and organisations

Mode Of Referral

Phone to make referral

Point Of Intake

MAX Employment will then assess the client and refer back to the Department of Immigration and Citizenship for eligibility approval

Costs

Free

Disability Access

Yes

Public Transport Info

E Referral Option

No

E Referral Intake Process

Short crisis intervention CCS assistance may be accessed; normal referral process applies

Service provider

Maximus