

Street Address

24/7 Online Support

Phone

1300 651 251

Fax

NA

Email

See Website

Website

<https://www.suicideline.org.au/>

Service For

Counselling service to those at risk.

Client Min Age**Client Max Age****Service Area**

Victoria

Hours

24/7 Website & Telephone assistance

Drop In Service

NA

Outreach

NA

Outpost

NA

Service Description

SuicideLine is a 24/7 telephone counselling service offering professional support to people at risk of suicide, people concerned about someone else's risk of suicide, and people bereaved by suicide. As the only state-based telephone service in Australia dedicated to suicide prevention, SuicideLine provides vital support for thousands of Victorians each year. SuicideLine answers thousands of calls each year from people in Victoria affected by suicide. Around 80% of calls are from people at risk of suicide themselves. SuicideLine ensures these people are kept safe and supported during their time of need. SuicideLine is funded by the Victorian Department of Health. "I want to pass on my heartfelt thank you to everyone at SuicideLine who has supported me. I feel the best I have in years. I am enjoying my day playing with my grandchildren and cooking, things I haven't been able to do in a long time." - SuicideLine caller. All information gathered during contact with SuicideLine is a Health Record that is recorded and stored securely and may be used for quality and training purposes.

Participation Length

NA

Participation Type

NA

Secondary Consult**Staff Profile****Staff Languages****Interpreters****Specific Exclusions****Service End Date****Who Can Refer**

Self referral

Mode Of Referral**Point Of Intake**

Costs

Disability Access

Public Transport Info

E Referral Option

E Referral Intake Process

Service provider
Community Organisation