

**Street Address**

53 Ballarat Road, Footscray 3011

**Phone**

(03) 9687 5811

**Fax**

(03) 9687 8960

**Email**

info@westcasa.org.au

**Website**

<http://westcasa.org.au>

**Service For**

Victims/survivors of sexual assault, their families, partners and friends

**Client Min Age**

12

**Client Max Age**

0

**Service Area**

Western Metropolitan Region of Victoria

**Hours**

Monday - Friday: 9am - 5pm

**Drop In Service**

No

**Outreach**

Yes

**Outpost**

Tuesdays: 333 Old Geelong Road in Hoppers Crossing, Tuesdays: Melton (location TBA, call for more information), Wednesdays: 510 Ballan Road in Wyndham Vale (Wyndham Vale Super Clinic) and Thursdays: Dame Phyllis Frost Centre in Deer Park.

**Service Description**

<p>Counselling service for victims/survivors of sexual assault (women, men and children). Counselling (short to medium term) and advocacy (information and/or referral regarding legal, medical, financial and accommodation options).</p>

**Participation Length**

Sessions run fortnightly for a maximum of 25 sessions

**Participation Type**

Voluntary

**Secondary Consult**

Yes

**Staff Profile**

Social Worker, Psychologist

**Staff Languages**

Turkish

**Interpreters**

Yes; free

**Specific Exclusions**

No

**Service End Date**

Ongoing

**Who Can Refer**

Self (with support people present if needed)

**Mode Of Referral**

Phone

**Point Of Intake**

Client must call to confirm they want counselling before entry to the counselling service

**Costs**

Free

**Disability Access**

Yes

**Public Transport Info**

Public transport: Train to Footscray Station or Bus.

**E Referral Option**

No

**E Referral Intake Process**

Phone 1800 806 292 (24 hours crisis line) or (03) 9687 5811

**Service provider**

WestCASA