

**Street Address**

N/A

**Phone**

(03) 8486 2135 or 1800 825 955

**Fax**

(03) 8486 2121

**Email**

N/A

**Website**

<http://melbournecitymission.org.au>

**Service For**

Young women, including women with accompanying children, who are homeless or at risk of homelessness

**Client Min Age**

16

**Client Max Age**

24

**Service Area**

North-West Metropolitan suburbs

**Hours**

24/7 for residential services

**Drop In Service**

No

**Outreach**

Yes

**Outpost**

No

**Service Description**

<p>This service is made up of two programs; Young Women's Crisis Outreach Service and Vicky's Place, which consist of intensive crisis intervention and support, crisis accommodation and support to find suitable, stable, long term accommodation</p>

**Participation Length**

Maximum of 6 weeks at Vicky's Place

**Participation Type**

Voluntary

**Secondary Consult**

Yes

**Staff Profile**

Youth Worker, Social Worker

**Staff Languages**

No

**Interpreters**

Yes; free

**Specific Exclusions**

No

**Service End Date**

Ongoing

**Who Can Refer**

Anyone

**Mode Of Referral**

Call

**Point Of Intake**

Assessment is via North West Opening Doors access points at Melbourne Youth Support Service, Yarra Community Housing, Homeground Services, North East Housing and Salvation Army Social Housing Services. Call for more information

**Costs**

Service fee and savings program applies for accommodation at Vicky's Place; this varies case by case

**Disability Access**

Yes

**Public Transport Info**

**E Referral Option**

No

**E Referral Intake Process**

Same referral process

**Service provider**

Melbourne Citymission