

**Street Address**

40 Synnot Street, Werribee 3030

**Phone**

1800 828 466

**Fax**

5940 3687

**Email**

[inquiry@stepping-up.org.au](mailto:inquiry@stepping-up.org.au)

**Website**

<http://stepping-up.org.au>

**Service For**

People with complex needs at the intersection of addiction, disability, mental health, unemployment and justice sectors as well as their partners and families

**Client Min Age**

18

**Client Max Age**

**Service Area**

Werribee, Pakenham, Melton, Bacchus Marsh, Geelong and surrounding suburbs

**Hours**

Monday - Sunday: 9am - 5pm

**Drop In Service**

No

**Outreach**

No

**Outpost**

Offices are also located on the Mornington Peninsula, Melton, Barwon, Frankston & Werribee: contact for further details

**Service Description**

&lt;p&gt;Therapeutic and community based service for clients with complex needs&lt;/p&gt;

**Participation Length**

N/A

**Participation Type**

Voluntary

**Secondary Consult**

Yes

**Staff Profile**

Psychologist, Counsellor

**Staff Languages**

No

**Interpreters**

Yes; free

**Specific Exclusions**

No

**Service End Date**

42156

**Who Can Refer**

Anyone

**Mode Of Referral**

Call

**Point Of Intake**

Triage is completed over the phone. Appointment is made from the first phone call

**Costs**

Free

**Disability Access**

Yes

**Public Transport Info**

**E Referral Option**

No

**E Referral Intake Process**

N/A

**Service provider**

Stepping Up Consortium