

**Street Address**

Shops 4 and 5, 203 Watton Street, Werribee 3030

**Phone**

(03) 9731 3000

**Fax**

(03) 9731 3099

**Email**

**Website**

<http://maxemployment.com.au>

**Service For**

Humanitarian entrants with exceptional needs

**Client Min Age**

16

**Client Max Age**

65

**Service Area**

No restrictions apply

**Hours**

Monday - Friday: 8.30am - 5pm

**Drop In Service**

No

**Outreach**

Yes

**Outpost**

Offices are located all over Victoria; contact for further details

**Service Description**

<p>One on one complex case support for clients with multiple barriers, consisting of work with mental health, physical health, family violence, counselling, family relationships, children and youth, accommodation, financial and legal advice.</p>

**Participation Length**

CCS may be accessed from short crisis interventions of 14 days up to longer case management for 6 months

**Participation Type**

Voluntary

**Secondary Consult**

Yes

**Staff Profile**

Social Worker

**Staff Languages**

No

**Interpreters**

Yes; free

**Specific Exclusions**

Clients must be refugee entrants, special humanitarian program entrants, protection visa holders or temporary protection visa holders. Clients can only access the CCS program within 5 years of their arrival in Australia. Clients may not be receiving similar services from other providers

**Service End Date**

**Who Can Refer**

Other agencies and organisations

**Mode Of Referral**

Phone to make referral

**Point Of Intake**

MAX Employment will then assess the client and refer back to the Department of Immigration and Citizenship for eligibility approval

**Costs**

Free

**Disability Access**

Yes

**Public Transport Info**

**E Referral Option**

No

**E Referral Intake Process**

Short crisis intervention CCS assistance may be accessed; normal referral process applies

**Service provider**

Maximus