

**Street Address**

Metro West, Level 1, Corner Albert and Paisley Streets, Footscray

**Phone**

(03) 9923 6955

**Fax**

(03) 9923 6955

**Email**

shirleyw@wcig.org.au

**Website**

<http://www.wcig.org.au/youth-services/western-springboard.aspx>

**Service For**

Young people who are or have been living in out-of-home care on their 16th birthday.

**Client Min Age**

16

**Client Max Age**

21

**Service Area**

Melbourne, Wyndham and Hobsons Bay

**Hours**

Monday - Friday 9am-5pm

**Drop In Service**

No

**Outreach**

Yes

**Outpost**

No

**Service Description**

<p>A case work program that assists with issues relating to school, TAFE, university, Centrelink, family matters and relationships, health, housing and employment. Also offers support and legal information.</p>

**Participation Length**

Ongoing

**Participation Type**

Voluntary

**Secondary Consult**

Yes

**Staff Profile**

Youth Worker

**Staff Languages**

N/A

**Interpreters**

Yes; free

**Specific Exclusions**

If the young person has not been living in out-of-home care on their 16th birthday.

**Service End Date**

Ongoing

**Who Can Refer**

Anyone

**Mode Of Referral**

Phone

**Point Of Intake**

Completion of a referral form and approval from the Victorian Protective Care Unit (Child Protection).

**Costs**

Free

**Disability Access**

Yes

**Public Transport Info**

Closest Train Station: Footscray Station

**E Referral Option**

No

**E Referral Intake Process**

No

**Service provider**

Westgate Community Initiatives Group (WCIG)