

**Street Address**

Suite 13 - 15, 2 - 14 Station Place, Werribee 3030

**Phone**

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**Fax**

**Email**

CoccoliK@ames.net.au

**Website**

<http://www.ames.net.au>

**Service For**

Newly arrived refugees and humanitarian entrants

**Client Min Age**

0

**Client Max Age**

99

**Service Area**

Wyndham

**Hours**

Monday to Friday: 8:30am - 5:00pm

**Drop In Service**

Yes

**Outreach**

No

**Outpost**

No

**Service Description**

<p>Case management programs for newly arrived refugees and humanitarian entrants in Victoria, including Humanitarian Settlement Services (HSS), Complex Case Support (CCS), and an Asylum Seeker Program.</p>

**Participation Length**

**Participation Type**

**Secondary Consult**

**Staff Profile**

**Staff Languages**

**Interpreters**

Yes; Free

**Specific Exclusions**

**Service End Date**

**Who Can Refer**

**Mode Of Referral**

**Point Of Intake**

**Costs**

Free

**Disability Access**

Yes

**Public Transport Info**

**E Referral Option**

**E Referral Intake Process**

**Service provider**  
AMES